

Emails between applicant and Neighbourhoods Team following representation

From: [REDACTED]
Sent: 23 August 2023 14:24
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Re: Representation: 290789/CT4 / Premises: Ambrosia Trading Ltd, Ground Floor, 148 Oldham Road, Manchester, M4 6BG (SRU 782796)

Hi [REDACTED]

Thank you for letting know. The officer has contacted me yesterday regarding the situation of our waste management.

The bin collection day is on every Thursday, we did notice the overflow of the waste last week and have contacted the waste management company on last Wednesday, to arrange an extra service for Friday, but they did not come. Then I contacted them again two days ago (21/08) to arrange an extra service for today, but they still not make it. Attached is the proof of emails conversation regarding the bin collection.

We have also requesting one extra bin for cardboard and paper waste. An extra bin for bottles and glasses will be arranged if needed.

Please could you advise me on this objection, I will fully cooperate.
Thank you and sorry for the inconvenience caused.

[REDACTED]

From: Anne Johnson <anne.johnson@manchester.gov.uk>
Sent: 04 September 2023 14:46
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>; [REDACTED]
[REDACTED]
Subject: RE: Representation: 290789/CT4 / Premises: Ambrosia Trading Ltd, Ground Floor, 148 Oldham Road, Manchester, M4 6BG (SRU 782796)

Good afternoon,

Thank you for your prompt, I have communicated with [REDACTED], my reservations still stand in terms of finding alternative storage for the commercial bin for the premises as it is unacceptable to expect it to stay permanently on the highway. It also means that subsequent legal notices could be served requesting the bin to be removed from the highway, it is imperative that the business finds alternative storage.

I have taken the issue to my managers and we had hoped that the neighbourhood team and the regeneration team for this area would be able to come together for a meeting as there are major works planned for this area and we need to get the bins off the public highway and give a fair and consistent message to all parties.

Kind regards

Anne Johnson

From: [REDACTED]
Sent: 04 September 2023 14:48
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Re: Representation: 290789/CT4 / Premises: Ambrosia Trading Ltd, Ground Floor, 148 Oldham Road, Manchester, M4 6BG (SRU 782796)

Hi [REDACTED]

Hope this email finds you well.

Just wanted to give you an update regarding the waste issue that was mentioned by a council officer.

We been told to keep the bins out of the public area but it is very difficult to find a suitable space, as the property do not have a back garden, and surrounding do not have any specific area for the bins too.

We can confirm the bins location now is off the main road, the road is being clear and the 'footpath' for wheelchairs and prams that was mentioned, the path itself does not seem wide enough for either of these modes of transport would not be blocking any user of the footpath as they can't use in first instance.

Have spoken with [REDACTED] (Commercial Development Manager from Fresh start) have confirmed he has left a note for the bin collection team, to make sure the bins will remain in the inner side, out of the road after collecting, to make sure that it is not blocking the way (as picture below).

I would like to kindly ask for your advice regarding this and our license application please, we will fully cooperate as always.



Our bin



Thank you

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On 5 Sep 2023, at 11:46, Premises Licensing
<Premises.Licensing@manchester.gov.uk> wrote:

Hi █

Thanks for your email, I have forwarded it on to Anne Johnson who made the representation to see if it makes a difference.

Please note that if a representation is still outstanding the application will be decided at a hearing by the licensing subcommittee which you will be invited to attend in due course - if this happens you will be able to submit additional evidence for the committee to take into consideration, for instance the below email and photographs.

I'll be back in touch if I hear anything from Anne or if not to confirm what the details of the hearing will be.

Thanks,

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From: █
Sent: 05 September 2023 12:01
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Re: Representation: 290789/CT4 / Premises: Ambrosia Trading Ltd, Ground Floor, 148 Oldham Road, Manchester, M4 6BG (SRU 782796)

Hi,

Thanks █ █ from Fresh start is here again to discuss options of where bins might be able to live as well as the everyday bag service collection they offer, to comply with the council.

I will get back to you and Anne Johnson soon we got the things sorted.
Thank you so much

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From: █
Sent: Tuesday, September 5, 2023 4:46 PM
To: Anne Johnson <anne.johnson@manchester.gov.uk>
Subject: Re: 148 Oldham Road (SRU 782796) further information

Hi Anne,

Hope this email finds you well.

Have spoken with [REDACTED] from fresh start this morning, we decided to use the everyday bag collection service instead of using a bin, just need to check with you if this is work? The bags will be cleaned out everyday.

Please let me know how do you think on this solution, will wait for your response before we go ahead, looking forward to hearing back from you soon.

Thank you so much.

[REDACTED]

From: Anne Johnson <anne.johnson@manchester.gov.uk>

Date: 6 September 2023 at 09:10:08 BST

To: [REDACTED]

Subject: RE: 148 Oldham Road (SRU 782796) further information

Good morning,

Thank you for your email , please give me a couple of days to respond adequately as I will ran this by the compliance managers, the reason being , it is not something that we advocate for food businesses to use the bagging system as the food source, if not held in a correct receptacle then the pests end up ripping up the bags with the contents all over the road/pavement which will not only increase pest activity but will also raise further complaints.

I appreciate your efforts on finding a solution. Is there a possibility that you have separate storage space on your premises to hold the waste until it needs collection by your waste transferor. Manchester City Council would need to know how long the bags will be left presented on the footpath for collection. I have also reposted the information from the food team below as it may be helpful in coming to a decision and ensuring that the business is compliant.

Your query regarding this premise has been forwarded to me.

The legislation on this matter says that food waste is to be removed from where food is present (where possible) to avoid contamination and that the provision for the storage of waste must be adequate for the intended use. Further requirements relate to the use of containers of appropriate construction for the storage of waste to minimise contamination, enable cleaning and disinfection and to discourage pests. Legislation also references the need to dispose of waste in a hygienic and environmentally friendly manner.

The manner in which the food business operator manages waste in a way that complies with the legislation is a decision for them. In the instance you describe where waste storage is at a premium and where complaints have been received from residents one solution could be that the FBO arranges for

more frequent collections from smaller bins that do not cause the same degree of obstruction and/or to make their own arrangements to take recyclable materials to their nearest household waste recycling centre. Alternatively, they can store waste to the rear of the premises if permissible or they can look to allocate a space inside the premises on the assumption it does not present a contamination risk.

In the absence of any complaints directly relating to food safety I would not be able to assist any further at this time but I have the above information is of some help.

Kind regards

Anne Johnson
POSTAL ADDRESS:
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